iCOPS®

Self-evaluation & performance management software tool

Do you commission or plan for Technology Enabled Care Services (TECS)?
Try iCOPS®: the unique and powerful software tool for Planning & Commissioning TECS

About TECS

Digital health and care technologies are becoming more popular in the health, housing and care sectors. Technology is moving at a rapid pace with sensors, smartphones, wearables, trackers and apps becoming available to support health, care and wellbeing. Technologies such as telehealth, telecare, telemedicine, telecoaching and self-care apps, now commonly called 'technology enabled care services', have the potential to transform the way people take part in and control their own health and care.

Overcoming barriers to adopting TECS more widely

Deciding whether to embrace and implement TECS is not always straightforward. Barriers to wider adoption of TECS include insufficient strategic planning, lack of wider stakeholder engagement, weak benefits realisation plans and business case development, together with lack of evidence to support investment, poor implementation plans and governance arrangements, as well as poor systems for measuring and evaluating service impact. Whatever the issues are, this new and unique iCOPS® tool for planning and commissioning TECS is here to help you to plan, design, commission and manage your new service. It also enables you to robustly assess your readiness before adopting TECS.

Why use iCOPS®?

Working with the iCOPS® tool enables you to effectively examine your preparatory work, and evaluate whether it is worth investing in TECS. It will then help you manage implementing your new service, manage contracts and performance, and drive continuous improvements. This will organise your work packages, save you significant time, cost and effort, and ensure the right outcomes are delivered.

iCOPS® allows services to be commissioned and reviewed as single entities e.g. a telecare control centre, or grouped together as digital health and care, or integrated with a wide range of assistive technology services.

iCOPS® can be used to link with industry standards and relevant codes of practice, and it aligns with government TECS guidance.

iCOPS® comes pre-loaded with outcomes and criteria specific to TECS. It is cloud based, so there are no large downloads or hardware requirements, just literally switch on and go. This also allows iCOPS® to be competitively priced.

An annual licence for up to 10 users costs just £1,900 – that's it, there are no hidden extra costs.

"iCOPS® for planning and commissioning TECS is exactly what is needed, and it is likely to be a real game-changer…"

TECS Project Manager

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iCOPS® for Planning & Commissioning TECS covers:

1. **Strategic planning and preliminary considerations**
2. **Involvement of stakeholders, users and carers**
3. **Partnerships, joint working and integration**
4. **Governance and risk management**
5. **Business case development**
6. **Investment and funding**
7. **Procurement**
8. **Service requirements and specifications**
9. **Contractual arrangements**
10. **Eligibility criteria and self-funding**
11. **Legal & regulatory obligations and standards**
12. **Information technology and information management**
13. **Marketing and promotion**
14. **Implementation**
15. **Performance management and continuous improvement**
16. **Measuring and evaluating service impact**

More info about iCOPS®
iCOPS® is available for a free no obligation one month trial. To view how it works, visit **www.icops.co.uk** and watch the six minute explainer video on the homepage.

To access the free trial on commissioning TECS go here to create your account:
https://secure.icops.co.uk/login, select 'create an account', enter your name, email, create your own password, and use the licence code: **icops6**.

Note: iCOPS® requires a modern browser, e.g. Google Chrome, Safari or Internet Explorer 9 and above.

No more excuses. Start working with iCOPS® today!

Officially supported by
CECOPS

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